



Villa Raffaella
A Senior Assisted Living Community

Customized Services and Care

At Villa Raffaella we recognize that residents have their own individual routines, interest, capabilities, and needs. Our Goal is to preserve and accommodate their individuality. Working in partnership with our residents, their families and physicians, we determine the level of service and assistance they require or prefer. We know that many residents are capable of meeting some of their own needs, and that families often want to remain involved in caregiving. Our assessment process helps everyone involved determine what roles the residents, their families, and Villa Raffaella will play in making sure that needs are met.

Basic standard services that we provide to all residents include:

Three delicious meals per day (and snacks)	Professional Nurse on call, 24 hours a day
Scheduled Transportation	Experienced caregivers, 24 hours a day
Weekly housekeeping and linen changes	Routine maintenance of building and grounds
Cable and Wi-Fi service	

Additional services are available and are provided based on need and resident preference as defined in a general or health service plan, including:

Personal Care Services

Personal Hygiene
Bathing
Dressing
Dressing and Undressing
Nighttime care
Toileting

Cognitive Services

Orientation
Communication
Memory Stimulation
Activities

Housing Services

Extra housekeeping
Extra Linen service
Personal Laundry
Extra Maintenance

Food Service

Special diet preparation
Assistance with meals
Room Service Available

Health Services

Assisting with medications
Medication management
Monitoring Health
Laboratory Testing
Social Services
Pharmacy
Hospice
Nursing services
Order health supplies
Arranging appointments
Podiatry Services
Primary Care Physician
Dietitian
Psychiatric Services

Other Services

Beauty Salon
Arranged Outings
Spiritual Counseling

Some services may require additional fees. Daily fees are based on the level of care required.